Collaborative Study of Multiple Subjects in Normal Epidemic Prevention and Control

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Abstract: The novel coronavirus outbreak broke out in China at the end of 2019. Faced with such a serious outbreak, there is no doubt that the whole country needs to work together to win this war without gunpowder. After the outbreak, Wuhan was put on lockdown and people across the country were quarantined at home. During this period, to ensure the orderly livelihood of the people and solve the problems of social governance exposed by physical isolation, it is necessary for multiple entities to work together to participate in governance and play their respective roles. However, due to their different status and functions, there are some problems in dealing with public health emergencies.

1. Introduction

In recent years, the development of social and environmental development has become increasingly complicated, and public health emergencies have been seen in my country. A large number of population, a large population of highly gathered and fast flowing, the influencing factors of the public health environment and the inaccurate links, the unbalanced distribution of public health resources areas, etc. In addition, my country is a large population country. The social governance measures are facing great challenges. The state gradually realized the significance of the multiple subjects participating in crisis management.

2. Diversity subject collaboration mechanism

2.1. Diversity subject collaboration

Diversity is to emphasize the same differences in different things. In a society, there are very different classes, races, genres, and interest groups. The collaboration of diverse subjects requires the harmony between these groups, and the public opinion can be successfully uploaded to the political decision -making level (that is, democracy). This is the national level, and the same is true at the collective and company level [1]. Groups with diversified characteristics often have higher social cohesion and social information efficiency.

During the prevention and control of the epidemic, the state adhered to a game of chess across the country, from the central government to the local government, to the government, to the individual of society, and helping fight the epidemic together. In the process of preventing and controlling the epidemic, the diverse subjects include governments at each level, different departments, enterprises, profit organizations, non-profit organizations, social workers, community managers, etc.

2.2. Meaning

The multi-subject collaboration mechanism mentioned here refers to that during the outbreak of the epidemic and the post -epidemic era, each subject broke each other's boundaries, cooperated with each other, integrated their strengths, jointly resisted, and carried out cross -domains to relieve the epidemic crisis. Cross -department cooperation. This can form a governance system with complementary functions and interconnection to avoid the emergence of information islands.

3. The nature of diversified subjects coordinated governance

3.1. Democracy

Diversification may be a solution form caused by the extensive scope of public events involved in public events, and multiple subjects are required to participate in collaborative solutions. It may also be in today's society. Pursuing democracy, at the same time, members of society realize their responsibilities and obligations, actively participate in national affairs, and contribute their own strength. The democraticity of the coordinated governance of the diversified subject is conducive to the resolution of social public affairs.

3.2. Responsibility

Diverse subjects to participate in public affairs must emphasize responsibility, make a clear division of labor and unified responsibilities. Here, responsibility refers to a consistent goal. In order to achieve a common desire, multiple subjects need to clarify their respective work goals and requirements. Before implementing the operation, first understand the ultimate goal of the incident. After listening to the central command, the information between the subjects must be communicated with each other. So as to maximize fair cooperation and achieve tasks.

3.3. Participation

In the process of diverse subjects participating in public affairs, there are many purpose because of the differences in the subject, some are pursuing personal interests, some are pursuing collective interests, and some are unknown. However, in the end, it is necessary to solve public problems. There is no doubt that the final result should be more or less beneficial to each subject. Therefore, in order to solve public events efficiently and high -quality, when communicating, multiple subjects must first formulate decisions that are conducive to all parties, at least to ensure fairness, and ensure that each person involved can accept this measure; secondly, to ensure that all parties must be guaranteed The power and rights of the subject cannot be malfeasance or abuse of power. Finally, it is necessary to ensure the effectiveness and timeliness of the information, and ensure that each subject can receive the correct information. Because this is for all members of the society. Only by doing well can we ensure the participation of members [2].

3.4. Flexibility

There must be no less than three bodies in the multi-agent cooperation mechanism. Although many people are powerful, the flexibility of their work should be ensured. When dealing with public health events, the decision-making power is naturally held in the hands of various subjects due to the joint participation of multiple subjects, and the decision-making power is dispersed to avoid arbitrary decisions and decision-making errors. When making decisions, each subject can play the role of supervision, and at the same time has the decision-making right and undertakes the corresponding responsibilities. Therefore, each subject can be flexible and changeable in the working process to ensure the correct decision results and ensure the work efficiency.

4. Take social work organizations in multiple subjects as an example

In China, social work as a professional field has gone through 32 years of history. From the restoration and reconstruction in the early stage of reform and opening up to the exploration of social work practice and professionalization, China's social work has experienced the accelerated development of system promotion and institutional construction. Under the background of comprehensively promoting, strengthening and innovating social management, China's social work is moving forward in an all-round way along the direction of "specialization, professionalism and industry".

4.1. Contributions of social workers

During the pandemic, social work agencies and social workers have been in the limelight. Social

workers are on display all over the country, reflecting the importance of social work agencies and their members in today's society. Social work as a professional field, its development direction has many, including medical social work, youth social work, elderly social work and so on. After the outbreak of the epidemic, social workers participated in joint prevention and control work. On the one hand, they helped residents comply with the order of home quarantine, and on the other hand, they also provided emotional and psychological counseling to residents. This humanistic service is exactly what members of modern society need [3]. In hospitals, medical social workers can help medical staff share the pressure of patient consultation and soothe the emotions of patients and medical staff. To sum up, social workers' contributions to epidemic prevention and control are as follows:

4.1.1. Deliver the message

Due to the sudden outbreak, many people do not know about the novel coronavirus, and the information online is confused and not accurate and true enough. In this case, community social workers will screen the official information and deliver the correct information to the residents, informing them of the epidemic prevention knowledge and the epidemic prevention status at that time, so that the residents can understand the measures taken by the national government and reassure the people, so as to further achieve the purpose of maintaining social order. Medical social workers can make epidemic prevention manuals for community residents. By helping medical workers in hospitals, they can learn about epidemic prevention tips and then pass them on to community residents. In this way, the self-protection ability of residents can be strengthened and the working pressure of hospitals can be reduced. Jinan Enquan Community mobilized all social workers during the epidemic period to check the body temperature of members entering and leaving the community, help carry daily necessities, and even deliver them to their doorsteps. At the same time for the community to send warmth to the elderly, not time to call them, ask their physical condition. In addition, social workers also play the role of psychological counselors. Most residents are unemployed at home and are prone to anxiety. Social workers accompany residents to chat or take them to exercise at home to pass on positive thoughts to them.

4.1.2. Resource links

In order to better meet the needs of community residents, social workers need to coordinate multiple resources to solve their problems and needs [4]. At the height of the epidemic, during the Spring Festival last year, there was already a severe shortage of some protective materials. Social workers need to timely investigate the quantity of missing materials, coordinate with government departments for feedback, and link social organizations, public welfare institutions, foundations, enterprises and other social resources to provide medical materials for volunteers, disinfection materials and basic living materials for community residents.

4.1.3. Initiate a mobilization

Social workers in Enquan Community of Jinan City reported the latest and most complete data information to the district headquarters every day, immediately informed all communities for follow-up investigation, registration and registration, and timely fed back the real situation to all departments for re-comparison, to ensure detailed information and adequate prevention and control. The "Pneumonia caused by Novel Coronavirus Questionnaire" and several wechat groups and QR codes were designed to ensure the most authentic and effective data. Through the background management system of Jiedaoquan Xinwish mini program, recruitment orders for epidemic prevention volunteers were issued in the micro volunteer column in the name of each community. When we encounter difficulties, especially public health events such as the epidemic, we Chinese people will be more united in our faith. When social work organizations recruit volunteers, they have the same original intention, which makes it easier for community members to participate in the fight against the epidemic.

4.2. Deficiencies in social work

4.2.1. Staff turnover problem

The main reason for staff turnover in social work institutions is the low salary and poor treatment in the social work industry. It is obvious that inland northern cities, wages are not high, the eastern coastal social work development is relatively good, wages are relatively considerable. Many cities don't even have social work agencies. Maslow's Hierarchy of Needs theory puts forward five hierarchies of needs, the most basic of which is physiological needs. Many social workers' salaries only meet the needs of food and clothing, and it is a problem for many male students to support their families [5]. In today's society, people are pursuing a higher quality of life, so such salary cannot satisfy people's desire. As a result, many people graduate from college and do not go into the profession. 4.2. Deficiencies in social work.

4.2.2. Professional competence of social workers

In recent years, many places have started to build social work stations, which can promote the professional development of social work on the one hand and provide employment on the other hand. However, many of them are not professional social workers, some of them love social work and devote themselves to this industry, and some of them are volunteers. Professional social workers should have professional training. Have professional knowledge, master professional skills. Many people in the epidemic need emotional counseling and psychological comfort, and professional social workers with empathy and other skills can provide guidance to them. But others don't have that, and therefore don't bring the advantages of professional social work to the workplace.

4.2.3. Acceptability of social work

At present, most people's understanding of social work is still insufficient. Many people do not know what social work is. Most people equate social workers with volunteers. In daily social life, people rarely come into contact with social workers, and sometimes the work of social workers is similar to that of volunteers [6]. Therefore, community residents know little about professional social work services, which makes them not take the initiative to seek assistance from social workers when they encounter problems, and it is difficult for social workers to carry out social work services. While the importance of social workers has increased during the pandemic, a small minority of the public still lacks understanding of the nature and scope of their work.

5. Establish a sound mechanism for multi-subject cooperation

5.1. Strengthen communication between the government and the mass media

The media is responsible for the communication between the government and the public. During the epidemic, the public obtains information through the media, while the government understands the public's views and emotions on the epidemic through the media, and collects a wide range of opinions and suggestions expressed by multiple subjects. In addition, the media can guide the direction of public opinion. Therefore, the government should ensure that the correct information is transmitted to the media and the public can receive the exact situation of the epidemic to prevent the generation of rumors. Finally, because of the widespread use of smartphones to connect and access information online, it is important to strengthen the rule of law and moral environment of the Internet, so that the public can not only get accurate information, but also provide effective advice.

5.2. Improving the emergency response organization system with the participation of multiple entities.

In the face of this public health emergency, we have clearly felt the importance of multi-subject cooperation, in the face of public emergencies, the Chinese people's belief of unity is unquestionable, the next is how to face together, we can consider a regular multi-subject emergency drill like fire drill.

5.3. Strengthening government policy support for social organizations

In this regard, the policy support for social work institutions should be emphasized. In the fight against this pandemic, we have clearly noticed the importance of social workers at the grassroots level. However, due to the low acceptance level of social work, social workers' salary and other problems. On the one hand, the government should develop incentive measures to stimulate the enthusiasm and confidence of social work practitioners; On the other hand, the government should introduce relevant policies to provide institutional guarantee for the professional development of social work [7].

5.4. Cultivate the public's enthusiasm for participating in social practice

In terms of the public, for the community residents, we can cultivate the public's sense of participation in voluntary service. Through relevant incentive policies for voluntary service, we can enhance their enthusiasm for participating in voluntary service, so as to participate in daily voluntary service activities and cultivate their sense of ownership and responsibility. For students, the school can take the participation of students in voluntary activities as compulsory practice activities, and can take the results of participation in voluntary activities as grades or into rewards, so as to stimulate the enthusiasm of students to participate in voluntary services. Since the outbreak is nationwide and there are so many volunteers involved, just relying on verbal praise may not make a big difference, so it is necessary to provide material incentives, but also budget money.

6. Conclusion

In the face of public health emergencies, we should give full play to the advantages of multi-body collaboration and give full play to the advantages of each body. In public health events, the most important is the leading role of the government, and each body plays its own role. Government, the public, for-profit organizations, non-profit organizations, enterprises, social work institutions constitute the contemporary collaborative governance system. The construction and play of the system need the guidance of the rule of law, but also need the consciousness and cooperation of each subject. Due to the different status and functions of various subjects, there must be some shortcomings in the process of working together. Therefore, the government needs to observe carefully, introduce relevant laws and policies when necessary, clarify the responsibilities of all parties, and vigorously promote the development of social organizations, so that the public can generally understand social work organizations and social workers, and improve the community system of social governance.

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